

WARRANTY & LIMITATION OF LIABILITY

Neustar Manufacturing Incorporation warrants each new trailer or body manufactured (hereinafter referred to as the equipment) by us to be free from defects in materials and workmanship, provided that the equipment warranted hereunder is operated by the first purchaser in accordance with generally approved practices, with loads not exceeding the manufacturer's rated capacity and or and used with normal intended use and in a manner that does not exceed the GROSS VEHICLE WEIGHT RATING (GVWR) and axle weight rating as indicated on the serial plate.

BODY and FRAME parts of the equipment found to be defective within the warranty period shall be repaired or replaced (at Neustar's sole option), as set forth below, at Neustar's factory location or authorized service facility provided. The purchaser must notify Neustar or an authorized distributor as soon as any defect becomes apparent. The period of the prorated warranty is for up to five years from the date of delivery of the equipment, and Neustar shall bear that portion of the cost of repairing or replacing defective parts of the equipment on the following basis:

This LIMITED WARRANTY shall begin at the in-service date and continue as specified in the warranty coverage table. In brief:

NEUSTAR MANUFACTURING provides 100% parts (not including fluids) and labor coverage on all NeuStar components for a period of 30 days from the in-service date with the exception WEAR parts including but not limited to Hoses, Brakes, PTOs, Pumps, Valves, Tires after which the supplier and or NEUSTAR MANUFACTURING warranty applies at factory authorized repair location. Further the following Warranty applies:

Main Frame Warranty (I Beams): 5 years prorated

- Year 1 & 2 - 100% Parts & Labor
- Year 3 – 100% Parts Only
- Year 4 & 5 - 50% Parts Only

All Other Non-Structural Frame Components Warranty: 3 years prorated

- Year 1 - 100% Parts & Labor
- Year 2 & 3 – 100% Parts Only

Trailer Box and Gravel Box Warranty: 3 years prorated

- Year 1 - 100% Parts & Labor
- Year 2 - 100% Parts Only
- Year 3 – 50% Parts Only

Paint: 5 & 7 Year Pro Rated Finish Warranty*

Frame & Trailer Boxes & Gravel Boxes

- Year 1 & 2 - 100% Parts & Labor
- Year 3 – 100% Parts Only
- Year 4 & 5 - 50% Parts Only

Grain Boxes

- Year 1 - 2: 100% Parts & Labor
- Year 3 – 100% Parts Only
- Year 4 - 7 - 50% Parts Only

*Paint Warranty coverage applies only under normal use circumstances, general wear and tear such as stone chips will not be warranted. All Paint Warranty completed ONLY at Factory Location, 1470 Willson Place, Winnipeg, MB.

All warranties, if any, extended to Neustar by the makers and suppliers of component parts, accessories or other goods included in the manufacture of Neustar's equipment will be assigned, if contractually permitted, to the purchaser. Specific component warranty details will be provided to the purchaser upon request. Tire warranties are expressly excluded from Neustar's warranty herein. This warranty does not expand, enlarge upon, or alter in any way, the warranties provided by the manufacturers and suppliers of component parts and accessories.

The purchaser agrees to return the defective equipment or parts to Neustar's factory location or authorized service facility, freight PREPAID, within thirty days after the defective condition is discovered.

This warranty also excludes the following: normal wear, tear, and deterioration of the equipment; maintenance items including, but not limited to, light bulbs, paint, brake lining, oil seals and bearings; equipment sold "as is"; equipment that has been repaired, replaced or altered by someone other than Neustar or one of its authorized service facilities unless, however, Neustar in its sole opinion determines that the defective condition of the equipment was in no way caused or was attributable to said repairs, replacements or alterations.

NEUSTAR AND THE PURCHASER AGREE THAT IN CONSIDERATION OF THE ABOVE EXPRESSED WARRANTY, ALL OTHER WARRANTIES OTHER THAN TITLE, EITHER EXPRESSED OR IMPLIED, WHETHER ARISING UNDER LAW OR EQUITY INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED FROM THIS CONTRACT, FURTHER, THE FOREGOING WARRANTY IS MADE SOLELY TO THE FIRST PURCHASER FROM NEUSTAR OR FROM AN AUTHORIZED DISTRIBUTOR.

The sole liability of Neustar and the exclusive remedy of the purchaser arising out of the manufacture, sale or use of the equipment provided hereunder, on warranties or otherwise, shall be limited to the cost of repair or replacement of defective parts as herein specified. Further, Neustar's maximum liability hereunder arising from any cause whatsoever, including but not limited to, breach of contract or tort (including negligence), shall not exceed the contract price of the equipment furnished hereunder. Further, Neustar shall not be responsible for work done, equipment or parts furnished or parts or repairs made by others unless the work is specifically ordered by Neustar or an authorized distributor for the fulfillment of this warranty. In no event shall Neustar be liable for removing defective parts or for reinstalling said parts when repaired or replaced by anyone other than Neustar or an authorized service facility or for any costs incurred with such removal or reinstallation.

CONSEQUENTIAL DAMAGES

Notwithstanding any other provision of this agreement, in no event shall Neustar be liable, whether arising under contract, tort (including negligence) or otherwise, for loss of anticipated profits, damage to loads or contents of the equipment, transportation expenses due to repairs, nonoperation or increased expense of operation cost of purchased or replacement equipment, claim of customers, cost of money, loss of use of capital or revenue, or for any special incidental or consequential loss or damage of any nature arising at any time or from any cause whatsoever. We will not be responsible for incidental or consequential damages resulting from any breach of warranty including, but not limited to, loss of



income, damage to vehicle, attachments, truck or cargo, towing expenses, or injury to or death of persons.

WARRANTY CLAIMS ARE SUBJECT TO THE FOLLOWING CONDITIONS:

1. Warranty bills which have not received our prior authorization will not be accepted by us under any circumstances.
2. Warranty parts required will be supplied by us unless otherwise agreed upon. The defective part(s) must first be returned to us, prepaid, for our inspection.
3. Any invoices covering warranty parts and/or labor that we consider excessive will be paid on the basis of our cost of such parts and/or labor, as if the work has been done at our factory.
4. All invoices submitted for warranty must show the number of hours of labor and the rate of same.

The purchaser's authorized signature below signifies acceptance of the foregoing.

Product Description: End Dump ____ Gravel Box ____ Grain Box ____ Van Body ____ Flat Deck ____

Serial Number of Unit: _____ (Trailer or Truck)

OR

Serial Number of Dump Box: _____

Name of Purchaser: _____ Address of Purchaser: _____

Name of Retailer: _____ Address of Retailer: _____

Dated this ____ (Day) of _____ (Month) _____ (Year).

Customer Signature

Warranty Coverage Table

First 30 Days - Warranties

NEUSTAR MANUFACTURING provides 100% parts (not including fluids) and labor coverage on all NeuStar components for a period of 30 days from the in-service date with the exception WEAR parts including but not limited to Hoses, Brakes, PTOs, Pumps, Valves, Tires & ABS Sensors after which the supplier and or NEUSTAR MANUFACTURING warranty applies at factory authorized repair location. Further the following Warranty applies: Damage as a result of faulty components is not covered.

Structural, Frame & Component:

Pro Rated Warranty

Main Frame Warranty (I Beams): 5 years prorated

Year 1 & 2 - 100% Parts & Labor

Year 3 – 100% Parts Only

Year 4 & 5 - 50% Parts Only

Other Non-Structural Frame Warranty: 3 years prorated

Year 1 - 100% Parts & Labor

Year 2 & 3 – 100% Parts Only

All Other Frame Components: Ladders, Steps, Fender Brackets, Mud Flap Brackets, Rear Hinge, 5th Wheel Plate, Cross members.

Year 1 - 100% Parts

Trailer Box and Gravel Box Warranty: 3 years prorated

Year 1 - 100% Parts & Labor

Year 2 - 100% Parts

Year 3 – 50% Parts Only

Finish Warranty

Paint 5 & 7 Year Pro Rated Finish Warranty

Frame & Trailer Boxes & Gravel Boxes

Year 1 & 2 - 100% Parts & Labor

Year 3 – 100% Parts Only

Year 4 & 5 - 50% Parts Only

Grain Boxes

Year 1 - 2: 100% Parts & Labor

Year 3 – 100% Parts Only

Year 4 -7 - 50% Parts Only

*Warranty coverage applies only under normal use circumstances, general wear and tear such as stone chips will not be warranted. All Paint Warranty completed ONLY at Factory Location, 1470 Willson Place, Winnipeg, MB.

• Wheel Allignment - 30 Days From In-Service Date

• Mechanical or Laser alignment Maximum of \$125 Labor & Parts per Axle if alignment is incorrect. Before and After specs must be provided from a licensed mechanic shop. Tire wear due to alignment will not be covered

Other Components & Parts

Components NOT Manufactured by Neustar as per Manufacturer

Tires

General 360

Dunlop SP832

- As Per Manufacturer Warranty

Bearings

Timken

VNC

- As Per Manufacturer Warranty

Seals

Stemco

- As per Manufacturer Warranty

Hubs

Walther Duralight Cast Hubs

Webco

- Lifetime warranty for manufacturer defects

Brake Shoes & Linings

FUWA ProLine

- As Per Manufacturer Warranty

Abex

- As Per Manufacturer Warranty

Brake Pots

Haldex

- Gold-Seal – 3 Year unlimited mileage on both service and emergency portions; 1 year labor allowance

- Life-Seal – 6 year unlimited mileage on both service and emergency portions; 1 year labor allowance

- Service Pots only – 3 years unlimited mileage, 1 year labor allowance

Slack Adjusters

Bendix 6" Auto Slacks

- As Per Manufacturer Warranty

Axles

Ridewell 77" Track 25,000lb Long Stud

- As Per Manufacturer Warranty

Suspension

Rayco 21B Spring Ride

Eveley International

Ridewell 240

- As Per Manufacturer Warranty

Wiring & Lighting

Phillips & ALT

- 5 Year Warranty (As Per Manufacturer)

Air Valves

Mack

- As Per Manufacturer Warranty

Fenders

Tri-Form Poly - Poly Fenders

- As Per Manufacturer Warranty (90 Days)

Rims

Alcoa Aluminum Disc Wheels

- 5 Years from date of manufacture for defects in material or workmanship.

Accuride

- 1 Year from date of manufacture from defects in workmanship and materials (excluding finish)

Landing Gear

Holland

- 5 Year parts replacement from date of manufacture for defects in material or workmanship. 2 Year labor allowance is considered for removal, repair and replacement.

Jost

- 5 Year parts & labor for defects in material and workmanship.

5th Wheel

Holland - Lifetime warranty for defects in material or workmanship. 6 year or 600,000 miles on wear limits and cracks on standard duty applications. Labor allowance is considered for removal, repair and replacement.

Hoist:

Mailhoit or Nordic (As per factory Warranty)

King Pin

- 2 year material or workmanship (parts replacement only).

King Pin Plate

- 1 year material or workmanship (parts replacement only).

Jost

- 5 year parts and labor for defects in material and workmanship

Tarp

Michels

- 25 month Pro-Rated Warranty from in service date on replacement material

- 18 month Pro-Rated Warranty on Labor

